

Customer Returns Form

Please note that we currently do not offer an exchange service

ORDER NUMBER

RETURN DATE

needundies

Customer Care Telephone: 01977 703369

Customer Care email: serviceteam@needundies.com

QTY	MODEL NO.	DESCRIPTION OF ITEM YOU ARE RETURNING	REASON CODE	REASON FOR RETURN CODE
				1 - ITEM LOOKS DIFFERENT TO THE IMAGE ON THE WEBSITE
				2 - I ORDERED MORE THAN A SINGLE SIZE AS I WAS UNSURE OF MY SIZE
				3 - THE ITEM IS FAULTY OR OF POOR QUALITY
				4 - SIZE WAS TOO BIG
				5 - SIZE WAS TOO SMALL
				6 - I WAS SENT THE WRONG ITEM

PLEASE FOLLOW THESE SIMPLE STEPS TO RETURN WITHIN 14 DAYS OF RECEIPT OF YOUR ORDER

1. On the grid above please select a reason code for the return
2. Enclose this returns form and attach the printed address label to your parcel, please note that return postage is **NOT pre-paid** and you will need to pay to have the item(s) returned, **please do remember to request a proof of postage receipt.**
3. Returns can take up to 14 days to reach our returns department and you will be emailed by our Customer Services team when we have received your returned order.
4. Returns must be within 14 days as stated in our **Returns Policy** which can be viewed on our website, items should be unworn, have all their original packaging and any garment tags must still be attached.
5. Orders sent by Needundies.com using an outer box and / or bag used for protection of the items, must be returned to Needundies.com in either the same outer box or a suitable alternative.
6. We do not currently offer an exchange service, if you require another size or colour please return the item(s) and place a new order on our website.

 CUT ADDRESS LABEL & ATTACH TO FRONT OF RETURN

**NEEDUNDIES.COM (RETURNS)
THE BARRACKS BUSINESS CENTRE
WAKEFIELD ROAD
PONTEFRACT
WEST YORKSHIRE WF8 4HH
UNITED KINGDOM**